

# **A genetic algorithm approach to the nurse scheduling problem with fuzzy preferences**

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# Outline

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- ◆ Nurse Scheduling problem definition
- ◆ SEMOPS method
- ◆ GA definition
- ◆ Experimental results
- ◆ Conclusions and future work

# Nurse Scheduling Problem

$N$  nurses to be scheduled

$M$  days to be scheduled

$w$  shift types

$g$  nurse grades

Schedules are represented in a matrix  $M \times N$

# Nurse Scheduling Problem

Table 1. Shift Types

Shift	Start and end time	Symbol	$w$
day-shift	(8:00-16:00)	$d$	1
evening-shift	(16:00-24:00)	$e$	2
night-shift	(00:00-8:00)	$n$	3
day off	-----	$o$	0

Decision variable:

$$x_{ijw} = \begin{cases} 1 & \text{if nurse } i \text{ works shift } w \text{ on day } j \\ 0 & \text{otherwise} \end{cases}$$

# Constraints definition

*Hard constraints:*

- Each nurse can work only one shift a day

$$\sum_{w=1}^3 x_{ijw} = 1; i = 1, \dots, N; j = 1, \dots, M$$

- The number of nurses needed per day is fulfilled

$$R_{jwg} \leq \sum_{i=1}^N x_{ijw}; j = 1, \dots, M; g = 1, 2, 3; w = 1, 2, 3$$

- Each nurse must have two days off per week

$$\sum_{j=1}^M x_{ijw} = 5; i = 1, \dots, N; w = 1, 2, 3$$

# Constraints definition

## *Soft constraints:*

1. After a night shift a nurse prefers not to have a day shift
2. The schedule has to be seen as fair
3. Maximum number of consecutive working days is 4
4. Minimum number of consecutive working days is 1
5. Maximum number of night shifts is 3

# Objectives definition

*Objective 1:* maximisation of entire schedule fitness

*Table 2.* Assigned fitness values

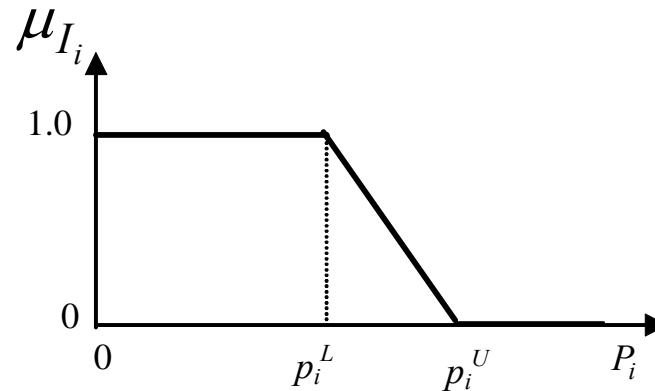
Days pattern	Assigned penalty value
n d	$p_1$
n e	$p_2$
e d	$p_3$

The individual schedule total penalty  $P_i$  :

$$P_i = \sum_{t=1}^{M-1} p_{it}$$

# Objectives definition

*Membership function of fuzzy individual schedule fitness:*



$$\mu_{I_i}(P_i) = \begin{cases} 1 & \text{if } P_i \leq p_i^L \\ 1 - \frac{P_i - p_i^L}{p_i^U - p_i^L} & \text{if } p_i^L < P_i < p_i^U \\ 0 & \text{if } p_i^U \leq P_i \end{cases}$$

# Objectives definition

*Objective 1:* maximisation of entire schedule fitness

to maximise the minimum degree level of satisfaction with respect to individual schedule penalties

maximise  $T$ ,

where  $T = \min_{i=1,\dots,N} (\mu_{I_i}(P_i))$

# Objectives definition

*Objective 2:* minimisation of entire schedule penalty for breaking the number of consecutive working days soft constraints

$$NC = \sum_{i=1}^N wc_i$$

$$wc_i = \begin{cases} 0 & \text{if nurse } i \text{ works } 1 \leq c_i \leq 4 \\ 1 & \text{otherwise} \end{cases}$$

# Objectives definition

*Objective 3:* minimisation of entire schedule penalty for having nurses working more than 3 night shifts

$$NS = \sum_{i=1}^N wn_i$$

$$wn_i = \begin{cases} 1 & \text{if nurse } i \text{ works } r_i > 3 \\ 0 & \text{otherwise} \end{cases}$$

# SEMOPS method

*Sequential Multiobjective Problem Solving*

$\mathbf{z} = (z_1, z_2, \dots, z_p)$

At most:

$$z_i(\mathbf{x}) \leq AL_i; d_i = \frac{z_i(\mathbf{x})}{AL_i}$$

At least:

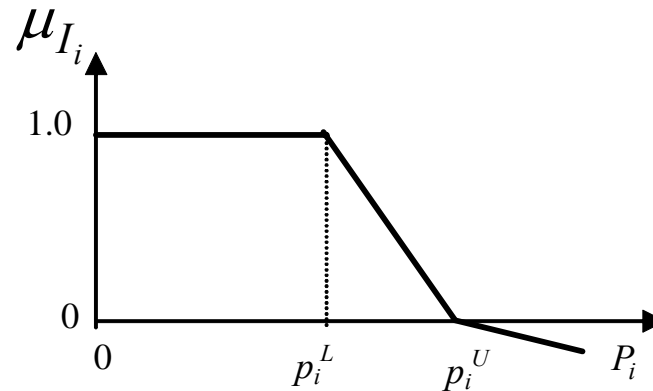
$$z_i(\mathbf{x}) \geq AL_i; d_i = \frac{AL_i}{z_i(\mathbf{x})}$$

Surrogate objective function:

$$s = \sum_{p=1}^P d_p$$

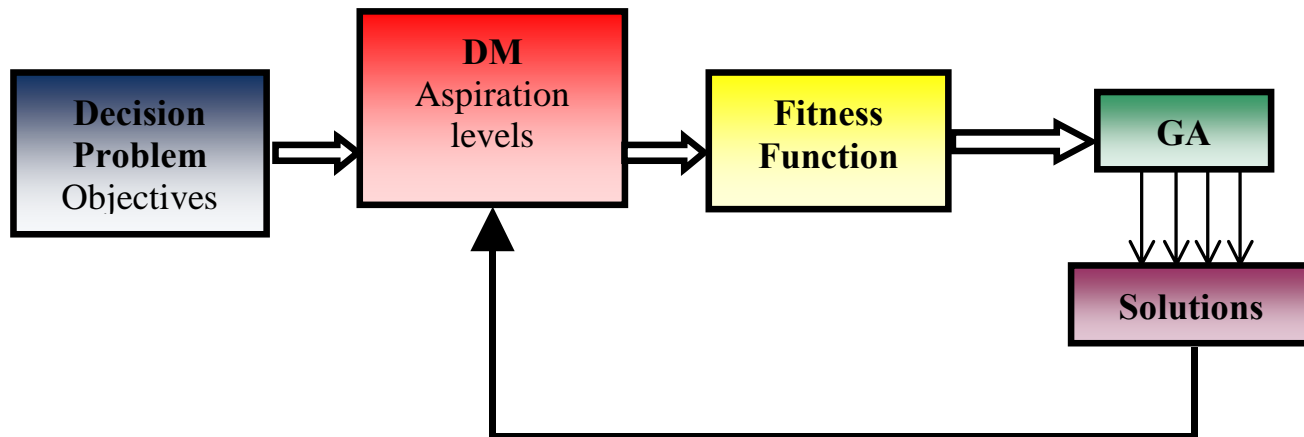
# Objectives definition

*Membership function of fuzzy individual schedule fitness:*



$$\mu_{I_i}(P_i) = \begin{cases} 1 & \text{if } P_i \leq p_i^L \\ 1 - \frac{P_i - p_i^L}{p_i^U - p_i^L} & \text{if } p_i^L < P_i < p_i^U \\ -0.5 \frac{P_i - p_i^U}{p_i^U} & \text{if } p_i^U \leq P_i \end{cases}$$

# Multi-objective genetic algorithm





# Genetic Algorithm definition



- Binary representation
- Binary tournament selection
- Two-point crossover
- Four-point crossover
- Population size 960
- $T$  number of generations

# Experimental results

1000 generations, two-point crossover,  $P_{\text{mutation}}=0.1$

## SCHEDULE

	day 1	day 2	day 3	day 4	day 5	day 6	day 7
nurse 1	e	e	e	n	o	e	o
nurse 2	e	e	o	d	d	o	d
nurse 3	d	n	n	n	o	o	e
nurse 4	d	n	n	o	o	e	n
nurse 5	o	d	e	d	n	o	n
nurse 6	e	d	o	d	d	d	o
nurse 7	o	d	d	e	d	o	n
nurse 8	d	o	e	o	d	n	e

$d_1 = 1; d_2 = 0; d_3 = 0;$

# Experimental results

1000 generations, four-point crossover, Pmutation=0.1

## SCHEDULE

	day 1	day 2	day 3	day 4	day 5	day 6	day 7
nurse 1	e	o	d	n	e	d	o
nurse 2	e	e	o	n	o	e	n
nurse 3	e	e	o	o	e	e	e
nurse 4	o	d	e	n	o	n	e
nurse 5	n	e	o	d	o	e	e
nurse 6	o	e	d	d	e	o	d
nurse 7	d	o	e	o	e	d	d
nurse 8	d	o	n	e	n	o	n

$d_1 = 0.875$ ;  $d_2 = 0$ ;  $d_3 = 0$ ;

# Conclusion and Future Work

- The approach proposed has two main characteristics:
  - The nurse scheduling problem is defined as a multi-objective problem with fuzzy individual schedule fitness
  - A hybrid approach based on an interactive sequential method combined with genetic algorithms is developed
- The use of fuzzy sets is beneficial when subjective judgement is appropriate to use. Individual nurses preferences



# Future Work



- The Head nurse's preferences can be modelled using fuzzy sets
- Linguistically quantified statements can be also used to prioritise the objectives
- Other constraints can be added to the problem

# Nurse Scheduling Problem

*Table* Nurses required in a day

Shift	Nurse Grade $g$		
	A	B	C
day-shift	1	1	2
evening-shift	0	2	0
night-shift	1	1	1

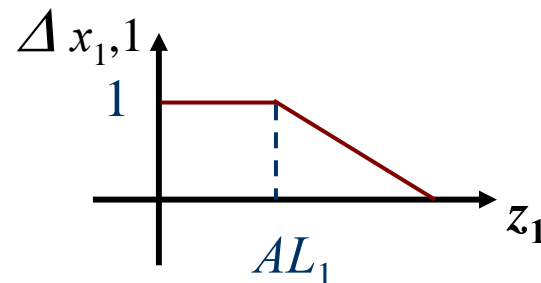
# Fitness function definition

**The following set and vectors are defined:**

Candidate solutions  $X = \{x_1, x_2, \dots, x_V\}$   $\longrightarrow$   $x_v$   $\begin{cases} \longrightarrow z_1 \\ \longrightarrow z_2 \\ \longrightarrow z_3 \end{cases}$

Aspirations levels  $AL = [AL_1, AL_2, \dots, AL_N]$  where  $N$  is the number of objectives.

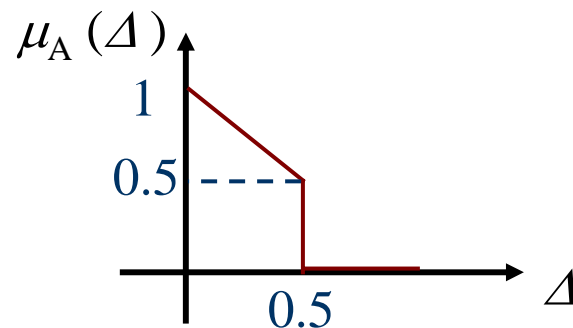
Vector of distances between the aspiration levels and objective values

$$\Delta_{x_v} = [\Delta_{x_v,1}, \Delta_{x_v,2}, \dots, \Delta_{x_v,N}]$$


# Fitness function definition

Fuzzy set  $A$  = acceptable distance between the objective value and the aspiration level

The membership function  $\mu_A$  represents the degree to which an achieved objective value satisfies the DM with respect to its distance from the aspiration level  $AL_n$ .



# Fitness function definition

linguistically quantified statement = “*most* distances between the achieved objective values and the aspiration levels are *acceptable*”

“ $Q \Delta_{x_v}$ ’s are  $A$ ”

Fitness function  $D$  is defined as:

$$D(x_v) = \text{Truth}[\text{“}Q \Delta_{x_v}\text{’s are } A\text{”}] = \mu_Q(r_{x_v}) \in [0, 1]$$

# Fitness function definition

Yager's algebraic approach:

$$r_{x_v} = \frac{1}{N} \sum_{n=1}^N \mu_A(\Delta_{x_v, n})$$

For the quantifier “*most*”:

$$\mu_Q(r_{x_v}) = e^{-50(r_{x_v} - 1)^2}$$

# Fitness function definition

Find  $x_v^* \in X$  that maximises the degree of truth of the linguistically quantified fitness function:

$$D(x_v^*) = \max_{x_v \in X} D(x_v)$$